## Resource List to Learn More

*Here are some sources we consulted and/or recommend that you check out to learn more about Service Design.*

Books

* This is Service Design Thinking: Basics, Tools, Cases by Jakob Schneider & Marc Stickdorn
* Service Design: From Insight to Implementation by Andrew Polaine

Websites

* Service Design Tools [<http://www.servicedesigntools.org>]  
  *For methods and case studies*
* Service Design Toolkit [<http://www.servicedesigntoolkit.org/index.html>]

*For downloadable templates*

* Design Thinking for Libraries [<http://designthinkingforlibraries.com>]   
  *For a relevant toolkit that applies specifically to libraries*

Groups to Follow

* Service Design Network - Canada Chapter [<https://www.service-design-network.org/chapters/canada>]
* BC Libraries UX Interest Group   
  [<https://plus.google.com/communities/110039383485383922603>]