**TRIZ Exercise – LIBRARY WAYFINDING**

**SET-UP**

Get together in a group of 2-3 people.

Choose a timekeeper.

1a.

**TIME: ONE MINUTE WORKING BY YOURSELF**

How would you create the most confusing, unintuitive, unhelpful library wayfinding/signage system? What qualities would it have?

1b.

**TIME: FOUR MINUTES WORKING IN A SMALL GROUP**

Share your ideas and continue to build your list.

2a.

**TIME: ONE MINUTE WORKING BY YOURSELF**

**Review your list above.**How many of these items describe your library’s wayfinding system in any way?

2b.

**TIME: FOUR MINUTES WORKING IN A SMALL GROUP OF 2-3 PEOPLE**

Share your list. What items do you have in common?

3a.

**TIME: ONE MINUTE WORKING BY YOURSELF**

What can you or your library **stop** **doing** in order to improve your wayfinding/signage system?

3b.

**TIME: FOUR MINUTES WORKING IN A SMALL GROUP**

Share your ideas.

4.

**TIME: FIVE MINUTES WORKING WITH YOUR WHOLE TABLE**

Share your insights and take-aways.